

Scripps Destination Scripps

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News & Information for a Career at Scripps

Summer 2011



A press conference and groundbreaking was held June 21, unveiling Scripps Cardiovascular Institute as the cornerstone of a 25-year master plan that will transform the Scripps La Jolla campus and bring together leading physicians and premier cardiovascular services to San Diego County. The seven-story, 383,000-square-foot building is scheduled to open for patient care in 2015.

Cardiovascular Institute Construction Begins

\$456 Million Institute will be a comprehensive heart center for the 21st century

Building on its legacy as San Diego's leading provider of heart care services, Scripps celebrated the start of construction for the \$456 million Scripps Cardiovascular Institute (SCI), a center for innovation that will bring together leading physicians and premier cardiovascular services to San Diego County. The SCI will bring together heart programs from across the system, along with Kaiser Permanente.

Hundreds of community leaders, physicians, staff, donors and community members were in attendance to watch the unfurling of a large banner that will be placed on campus during construction.

During his comments to the crowd, Chris Van Gorder, president and CEO of Scripps, announced that Dr. Paul Teirstein will be the medical director of Scripps Cardiovascular Institute. Associate medical directors will be Drs. Jerrold Glassman and Richard Fortuna, with additional associated medical directors being named in the coming weeks.

"This building (SCI) is going to be great for patients," says Dr. Teirstein. "Our clinical programs right now are phenomenal, including our genomics, wireless technology and robotics. The list will likely triple by the time we open. We are very proud to be part of creating a great center of excellence that will be part of our patients' future."

Scripps Cardiovascular Institute is the cornerstone of a 25-year master plan that will transform the Scripps La Jolla campus and redefine health care in San Diego for the 21st century. Scripps is replacing the existing

hospital with three new hospital towers to meet state earthquake safety mandates. The first of these towers will serve as the "heart" of the Scripps Cardiovascular Institute.

The building design was developed with input from more than 200 physicians, nurses and clinical staff to ensure efficiencies that will foster exceptional care in a safe, comforting environment. Large expanses of windows will take advantage of natural light, and each private patient room features a visitor zone by the window to include family members as part of the healing team.

"Scripps Cardiovascular Institute marks an important milestone in the rich legacy of exceptional health care in this community," says Gary Fybel, chief executive of Scripps La Jolla. "It's truly something to be proud of—a result of years of passion, vision and artful leadership."

Employees Shop Healthy at Work

Farm Stand Opens at Scripps

Scripps is making it easy and affordable for employees to purchase fresh, California-grown produce at a discount, as part of the Scripps Wellness Program.

Employees can choose from dozens of mouth-watering fruits and veggies and even use payroll deduction for their purchase. Due to the overwhelming success of the first Scripps Farm Stands, the monthly "Farm Stand Fridays" will continue through October.





Dr. Philip Mathis, Spencer DeLosReyes and Kimberly Marcotte

Transforming Emergency Care Together

Innovation comes in all forms. Scripps is using it to lose the wait in the emergency departments, revolutionizing care and improving the patient experience.

Scenario: A patient enters the emergency department at Scripps Mercy’s Chula Vista campus, writes her name on the waiting list and sets off to run a few errands. A nurse rushes over and tells the patient they are ready to see her. “What?” says the patient. “I thought I would have to wait a couple of hours... I was going shopping.”

This isn’t made up. It really happened. To that patient’s surprise, and to most who now enter our emergency departments and Scripps Clinic

between non-clinical and clinical staff,” says Crystal Ranj, operations supervisor, urgent care at Scripps Clinic Torrey Pines. “Each group

“With the future unpredictable, our EDs and urgent care centers must be prepared for an increase in patient census and new processes dictated by health care reform. This model is serving as a template for the future of emergency medicine care.”

Torrey Pines urgent care, wait times have nearly disappeared due to an innovative redesign of the Scripps emergency care model.

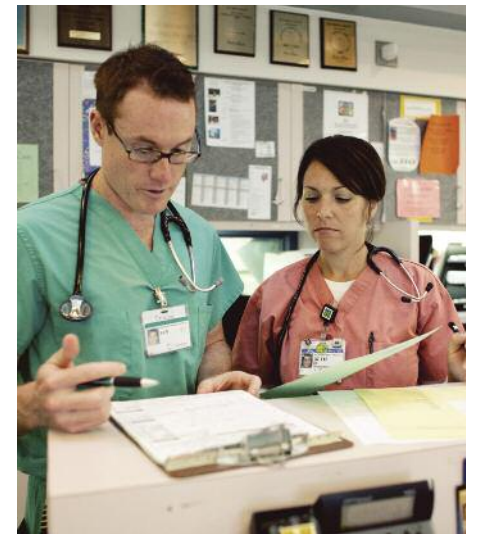
“Our old work flow required little interaction

performed their specific duty and the patients moved along in the system. The redesigned process requires the entire team—MDs, RNs, MAs, PSRs and transporters—to work together

to care for the patient, providing care concurrently rather than sequentially.”

In this all-hands-on-deck approach, other departments such as radiology, laboratory, access management, engineering, quality, information systems and more have made changes to support the new process. “Every staff member is acting as an agent of change, and the innovation of this process has been invigorating,” says Lori Burnell, RN, vice president and chief nursing executive at Scripps Mercy. “It will require dedication from everyone to sustain the success of this new design.”

From increased efficiency and patient satisfaction to decreased wait times, the patient experience in all of the EDs and Torrey Pines urgent care has significantly improved. The streamlined patient flow has resulted in faster times and better volume. Waiting time to see a physician has been cut by an average of 50 percent at the EDs and the Clinic urgent



Dr. Ian Reilly and RN Beth Batcher

care. For a patient being treated and released, the length of stay has gone down by an average of 1.5 hours, and patients who leave without treatment have been reduced to less than 1 percent.

“This redesign is the single most important patient care development we have embarked upon,” says Dr. Shawn Evans, emergency medicine and chief of staff elect at Scripps La Jolla. “With the future unpredictable, our EDs and urgent care centers must be prepared for an increase in patient census and new processes dictated by health care reform. This model is serving as a template for the future of emergency medicine care.”



"I completed the wellness screening and discovered my numbers were too high. I used Scripps Wellness challenges and resources to lose 70 pounds and now I feel great! I am more productive in every aspect of my life, including work." —Erin Newton

Living a Longer, Healthier Life

Employees & Dependents Take Advantage of Scripps Wellness Program

Scripps recognizes the importance of investing in its employees to have the most engaged and productive workforce in health care. Scripps Wellness offers the resources employees need to invest

in themselves at home and at work and rewards them for it. Employees can receive reduced insurance premiums, less stress, a healthier lifestyle and more, when they participate in the Scripps Wellness Program.

Invite the Family

Dependents, spouses or registered domestic partners over the age of 18 are also invited to participate.

Scripps Wellness



It Pays to Refer!

\$10,000 Employee Referral Program Grand Prize Awarded to Lucky Scripps Employee

What started out as a normal day for Catherine Burns became one of the most exciting in her 24-year career at Scripps. Catherine, a clinical social worker, was called into a meeting with her teammates where they learned that one of them was the Employee Referral Program \$10,000 Grand Prize Winner for 2010. Catherine was very surprised—and elated—to be named the lucky recipient!

Catherine's name was randomly chosen from the grand prize drawing along with more than 600 fellow Scripps employees who referred new hires to Scripps during 2010. The Scripps Employee Referral Program is the most cost-effective method for Scripps to recruit new employees—and can be one of the most rewarding. Employees receive a referral bonus of up to \$1,000 for every referral hired and are also automatically entered into monthly, quarterly and the \$10,000 grand prize.

**Join us for
Career Chat**

Visit our weekly Career Chat to learn more about working for one of the nation's best employers. Chat online with a Scripps Talent Manager every Friday from 1-3 pm PST. Visit Scripps.org/Careers and click on "Join the Chat."

Find us on  Facebook  twitter



A nationally recognized employer of choice, Scripps has been named one of FORTUNE magazine's 100 Best Companies to Work For, one of the nation's Best Employers for Workers over 50 by AARP and 100 Best Companies by *Working Mother* magazine.

In The News

Scripps has been ranked as one of the Best Places to Work in Health Care according to the 2011 Becker's Hospital Review. Scripps is the only health care system in San Diego County to earn the distinction and one of only five in California. Becker's Hospital Review recognized Scripps for its unique benefits and employment perks, including phased retirement, which allows older employees to work part time with full-time benefits and flexible scheduling.

Becker's Hospital Review/Becker's ASC Review

100 Best Places to Work in Healthcare

Scripps Mercy's Chula Vista campus was certified as a Primary Stroke Center,

following a recent survey by the Joint Commission. This marks the first time all Scripps hospital campuses have been so designated. Since 2000, the Joint Commission has surveyed hospitals for certification as Primary Stroke Centers. Hospitals that receive this certification are recognized for making exceptional efforts to foster better outcomes for stroke care and for providing services with the critical elements to achieve long-term success in improving outcomes.



The *Destination Scripps News* is a quarterly newsletter providing updates and information for those interested in a career at Scripps. As Scripps continues to grow, we invite you to stay up-to-date on our new programs and benefits. Now more than ever it is critical for our system to hire and retain top talent to deliver quality patient care. Scripps is a career destination with unlimited opportunities for growth and career satisfaction where employees can fulfill their career ambitions at one organization. Visit our web site scripps.org/careers for a current listing of employment opportunities.