

# Epic Wave 3 Calendar of Physician Events

Launching Oct. 6, 2018, Wave 3 sites include Scripps Mercy (Chula Vista & San Diego), Scripps Laboratory Services & Home Health. Please print & post.



- **February & March – Recruit physician super users**  
*Physician super users play an integral role, supporting physician end users before, during & after activation to ensure they successfully transition to the new system.*
- **March & April – Epic readiness assessment survey**  
*This survey is emailed to all Wave 3 physicians to help determine how well prepared they feel. Comments are reviewed by the project team and leadership so that they can help make this transition as smooth as possible.*
- **March to May – Wave 3 practice verification visits**  
*Scripps staff & partners visit physician offices to collect & verify data on the practice verification form.*
- **Mid-April to the end of July – Device walkthroughs and sign-offs**  
*Information Services staff meets with assigned resources to help capture the current state & discuss the future state of the devices before beginning deployment. Process includes capturing physicians' needs.*
- **May to September (Second Thursday of each month) – Physician Go-live Readiness Council**  
*Meetings of Scripps Mercy physician leaders who will help guide & advise medical staff through Epic go-live. Sessions have included an overview of Epic & review of the Etiquette Guide. Future sessions will review feedback from the readiness assessment survey, a visit to Rehco IT command center for demos of Epic functionality & continued communication to medical staff on activities, training & go-live plans.*
- **June to August – Office access agreements & roster**  
*Practice agreements will be finalized for affiliated physician office staff access.*
- **June 11 – Training registration for super users opens**  
*Training for physician super users will consist of online training modules and instructor-led classroom training, as well as personalization/Dragon classes. With the opening of training registration, super users will be able to complete online training and enroll in classroom training.*
- **June 18 – Training registration for end users opens**  
*Training for physicians & employees at Wave 3 sites will consist of online training modules & instructor-led classroom training, as well as personalization/Dragon labs for physicians. With the opening of training registration, all staff will be able to complete online training and enroll in classroom training.*
- **July 23 to August 11 – Instructor-led training for super users**  
*Mandatory classroom training for Wave 3 super users.*
- **July 23 to September 22 – Instructor-led training for physician end users**  
*Mandatory classroom training for Wave 3 physicians.*
- **Late September to mid-October – Personalization/Dragon labs**  
*The mandatory lab's purpose is to set up Epic and the applications each physician will use so that the configuration he or she sees when signing on is personalized to meet their individual needs.*
- **October 6 – Wave 3 Epic go-live**

## For more information

To keep informed about all matters related to Epic, please visit [InsideScripps.org/EpicMD](http://InsideScripps.org/EpicMD) or [Scripps.org/EpicMD](http://Scripps.org/EpicMD).

## Epic Wave 3 Physician Outreach Town Halls

In preparation for the October 6, 2018 activation of Epic at Scripps Mercy Hospital, Home Health and Laboratory Services, Scripps is hosting Physician Outreach Town Halls. All physicians affiliated with these sites, as well as their office practice managers and staff, are invited to attend these Epic Town Halls:



### **Scripps Mercy, Chula Vista campus** (Library Conference Room)

- Friday, June 1 from noon to 1 p.m.
- Friday, August 17 from noon to 1 p.m.

### **Scripps Mercy, San Diego campus** (West Auditorium)

- Friday, May 11 from noon to 1 p.m.
- Friday, June 8 from noon to 1 p.m.
- Thursday, July 12 from noon to 1 p.m.
- Thursday, August 16 from noon to 1 p.m.
- Thursday, September 6 from noon to 1 p.m.

Please note that more town halls might be forthcoming, so regularly check the Epic webpages at [InsideScripps.org/EpicMD](http://InsideScripps.org/EpicMD) or [Scripps.org/EpicMD](http://Scripps.org/EpicMD) for the latest news.

### **Objectives**

The Physician Outreach Team's goal in providing these town hall meetings is to ensure awareness and mutual understanding of your private office needs, including:

- Office staff needs for accessing Epic and privileges
- Epic training, personalization labs, login labs for staff and physicians
- Charge capture report services support for physician offices
- Epic implementation milestones and timeline
- Questions and answers

### **Agenda**

- Epic Wave 3 Outreach Welcome
- Outreach Goals and Approach
- Epic Case Scheduling
- Epic Training for Office Staff
- Epic Access for Office Staff
- Epic Charge Capture Reports
- Epic Outreach FAQs
- Sign-up for Epic Office Staff Training

### **RSVP**

We welcome your attendance, and your RSVP will help ensure we order an adequate amount of food. Please RSVP to Patty at: [Hissong.Patricia@scrippshealth.org](mailto:Hissong.Patricia@scrippshealth.org). Please feel free to share this invitation with others. Thank you for your support.