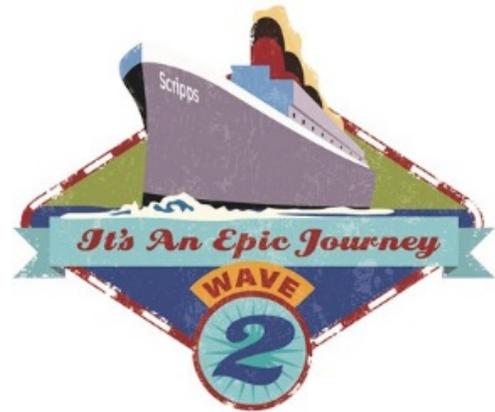


## Preparing Affiliated Physicians for Epic Wave 2 at Scripps

Wave 2 of Epic is coming to Scripps Memorial Hospital Encinitas, Scripps Memorial Hospital La Jolla and Scripps Home Health in April 2018, and Scripps is working to ensure affiliated physicians are ready for the transition.



In Wave 1 this past April, the Epic electronic health record (EHR) and revenue cycle system launched at Scripps Green Hospital, Scripps Clinic, Scripps Coastal Medical Center and Mercy Clinic. The new system is transforming patient care at Scripps, as it impacts:

- Documentation
- Orders
- Prescribing
- Scheduling
- Charge capture
- Patient portal applications

The transition to Epic at Scripps hospitals also impacts physician offices and the process of reviewing hospital documentation, test results and professional charge capture. Additionally, for surgeons and proceduralists, there are new workflows to schedule cases, provide authorizations and input preoperative orders.

### Wave 2 Epic Physician Outreach Team

The Epic Physician Outreach Team at Scripps will connect with affiliated physician offices across Encinitas and La Jolla to ensure awareness and mutual understanding of office staff needs. From August to November, the team will:

1. Conduct meet-and-greets with private physician office managers to help determine access needs
2. Designate an office staff member as a private office project lead and communications contact
3. Offer onsite support in completion of the practice verification questionnaire
4. Provide physician office support, interactions, onsite visits for Epic Wave 2 preparations, follow-ups and readiness
5. Schedule standing designated office project lead team meetings for collaboration, alignment, knowledge-sharing
6. Host town hall meetings for readiness checkpoints ([schedule for upcoming town hall meetings](#))

### Training and support

Scripps Health, with direct involvement of our senior leadership team, is committed at every level of our organization to providing exceptional service and support to our physicians and their staff. This includes Epic training, personalization labs, login labs for staff and billing services support.

Physician training registration begins in November and will be required of all users to ensure a safe and successful transition. A combination of self-directed computer-based e-learning, classroom training and personalization laboratories will be used. The amount of required training will vary, based on your specialty and practice type. On average, e-learning ranges from three to four hours, and classroom training will range from four to eight hours.

Personalization labs have the greatest impact on the comfort, efficiency and success of physicians as they move to Epic. The labs include training on Dragon speech recognition, use of mobile devices and individualization of the live Epic environment so documentation tools can be customized to maximize your efficiency. Electronic copies of current notes and reports can also be converted to Epic templates.

**For more information**

Please read the [Epic Physician FAQs](#) for answers to frequently asked questions concerning physician access to the Scripps Epic system.

To stay current with news and information about Epic at Scripps, please visit [Scripps.org/EpicMD](https://scripps.org/EpicMD) or the internal webpage at [InsideScripps.org/EpicMD](https://insidescripps.org/EpicMD).