

Scripps Financial Assistance Notice and Policy Plain Language Summary

Hospital care can often be unexpected and sometimes more expensive than planned. If you don't have insurance or if you have difficulty paying for medical costs, Scripps can offer options depending on your specific situation.

HELP PAYING YOUR BILL

- **Charity Care:** For low-income, uninsured patients who earn less than 200% of the federal poverty level (FPL), Scripps will forgive the entire bill.
- **Discounted Payment:** For patients who earn between 201% and 400% of the FPL, Scripps will forgive a portion of your bill.
- **Self-pay program:** Regardless of income level, if you are uninsured Scripps will provide a discounted bill.
- **Payment plans:** Interest-free, extended-payment plans are also available.

HOW TO APPLY

Complete a Financial Assistance Application so we can evaluate the options you are eligible for based on your specific financial situation. You can,

- Complete online on your MyScripps portal,
- Print a copy from [Scripps.org](https://www.scripps.org), or
- Call **1-877-SCRIPPS (727-4777)** for assistance in completing an application or for additional financial assistance information

GOVERNMENT-SPONSORED PROGRAMS YOU MAY QUALIFY FOR

The Medi-Cal Hospital Presumptive Eligibility program provides qualified individuals immediate access to temporary, no-cost Medi-Cal, applications are available from hospital registration staff. Current income and program requirements change frequently. To obtain assistance with an application for Medi-Cal, call 1-866-262-9881.

The California Health Benefit Exchange may offer an insurance plan with the help of government subsidies that reduce the cost of your monthly premium, depending on your income level. To learn more, visit CoveredCA.com or call 1-800-300-1506.

SCRIPPS RESOURCES

To obtain free copies of Scripps' financial assistance policies, Plain language Summary and application;

- Contact our financial counselors at **1-877-SCRIPPS (727-4777)**,
- Visit [Scripps.org/HelpPayingYourBill](https://www.scripps.org/HelpPayingYourBill)
- Visit the main admitting department at any Scripps hospital or
- Scripps Corporate Business Services, 10790 Rancho Bernardo Rd., San Diego, CA 92127.
- Sign up for a MyScripps account or access your existing account to begin your application for financial assistance.

Learn more about our programs by visiting [Scripps.org/HelpPayingYourBill](https://www.scripps.org/HelpPayingYourBill). Let us know if you need our free interpretive services or a document translated into your language.

NOTICE OF AVAILABILITY OF SHOPPABLE SERVICES ONLINE

Consumers can access a list of our shoppable services at [Scripps.org/PriceTransparency](https://www.scripps.org/PriceTransparency), or current Scripps patients can find more information on our MyScripps patient portal and at [Scripps.org/MyScrippsEstimates](https://www.scripps.org/MyScrippsEstimates).

HOSPITAL BILL COMPLAINT PROGRAM

The Hospital Bill Complaint Program is a state program, which reviews hospital decisions about whether you qualify for help paying your hospital bill. If you believe you were wrongly denied financial assistance, you may file a complaint with the Hospital Bill Complaint Program. Go to HospitalBillComplaintProgram.hcai.ca.gov for more information and to be file a complaint.

LOCAL CONSUMER ASSISTANCE

There are free consumer advocacy organizations that will help you understand the billing and payment process. You may call the Health Consumer Alliance at 888 804-3536 or go to healthconsumer.org for more information.

LANGUAGE ASSISTANCE

Visit [Scripps.org/Identify](https://www.scripps.org/Identify) link for language.

AIDS AND SERVICES FOR PEOPLE WITH DISABILITIES

Aids and services for people with disabilities, like documents in braille, large print, audio, and other accessible electronic formats are also available. These services are free.

