

**What is a live streaming virtual event?**

A virtual event is an online activity that gathers people in a web-based environment. Scripps Health remains committed to delivering the same high quality, relevant and timely content you have come to expect from our in-person CME activities but in an online format rather than meeting in a physical location. The virtual course offers you the convenience of participating from home, the office or anywhere else you have an internet connection!

**Why are you hosting the event virtually?**

As a health care provider Scripps seeks to assist in public health efforts surrounding COVID-19 while continuing to offer important education for clinicians. Therefore, the decision was made to offer our 2021 meeting in a hybrid format allowing for limited in-person attendance as well as streaming the event for those who are unable to physically attend. We have put together a robust agenda with renowned speakers, Q&A sessions, and virtual networking opportunities for all participants.

**When will I receive the instructions to access the virtual event?**

All registered participants will receive an email with a link to confirm participation in the virtual conference prior to the activity. Please be sure the email address associated with your conference registration is accurate and up to date so that there is no delay in receiving communications.

**Can I share my virtual event login information with colleagues?**

Just as is the case with our in-person conferences, participation is limited to the paid registrant only. The program, including the day of live stream, evaluations, and CME/CE credit will be connected to a single log-in and tied to the email address of the individual that registered for the virtual event. Log-in information for each participant will be unique and cannot be shared.

**What time zone is the virtual event taking place in?**

All times listed on the conference agenda are Pacific Standard Time (PST). Please be sure to reflect this on your calendar so you do not miss the event!

**What are the system requirements to access the virtual event?**

For optimal quality, we recommend using Google Chrome or FireFox as your web browser when accessing the virtual activity. Be sure to close all other open webpages, apps, VPN access, and other items that rely on internet connections as this may slow down your stream of the live activity.

**What if I need to cancel my registration?**

The course tuition is refundable, minus a \$25 processing fee, if your cancellation is received in writing no later than **Friday, June 11, 2021**. Attendee substitutions will not be permitted. After June 11, 2021, under no circumstances will refunds, credits, or substitutions be granted. Failure to log-in to the live virtual broadcast will result in complete forfeiture of conference registration fees. Virtual conference participation is limited to the paid registrant only. Log-in information is unique and cannot be shared. Physical "no-shows" to the live event will not be refunded.

**How do I access the course materials?**

The conference agenda, course materials and other CME information can be found in the conference app and on the virtual event home page. Instructions for downloading the app and accessing the materials via weblink will be emailed to all participants prior to the virtual event. If you need the link again, please contact Scripps CME at [med.edu@scrippshealth.org](mailto:med.edu@scrippshealth.org) and be sure to specify which event you need access to.

**What is the Scripps Health code of conduct for virtual events?**

Scripps Health expects all participants to exercise consideration and respect for others. This includes refraining from demeaning, discriminatory, or harassing behavior and speech at all times. If any participant, speaker, vendor, etc. involved in the virtual activity engages in behavior deemed unacceptable by Scripps CME, they will be immediately removed from the virtual event without refund and banned from participating in all future in-person and virtual events hosted by Scripps.

**How do I get my CME credits?**

Attendees must complete the online course evaluation and be sure to claim credits. Instructions for taking the course evaluation will be emailed to all participants the week after the live event has concluded. Upon completion of the evaluation you will be redirected

to our CME Tracker website where you can claim your credits and print your CME Certificate. The survey will be available for four weeks after the conference.

**What credits are available for this course?**

**Physicians**

Scripps Health is accredited by the Accreditation Council for Continuing Medical Education (ACCME) to provide continuing medical education for physicians.

Scripps Health designates this live (internet) activity for a maximum of 5 *AMA PRA Category 1 Credit(s)*<sup>™</sup>. Physicians should only claim credit commensurate with the extent of their participation in the activity.

**ABIM MOC Points**

Successful completion of this CME activity, which includes participation in the evaluation component, enables the participant to earn up to 5 MOC points in the American Board of Internal Medicine's (ABIM) Maintenance of Certification (MOC) program. Participants will earn MOC points equivalent to the amount of CME credits claimed for the activity. It is the CME activity provider's responsibility to submit participant completion information to ACCME for the purpose of granting ABIM MOC credit.

**Nurses and Nurse Practitioners**

For the purpose of recertification, the American Nurses Credentialing Center accepts *AMA PRA Category 1 Credit(s)*<sup>™</sup> issued by organizations accredited by the ACCME.

For the purpose of re-licensure, the California Board of Registered Nursing accepts *AMA PRA Category 1 Credit(s)*<sup>™</sup> for attendance at structured learning activities offered by organizations accredited by the ACCME.

The American Academy of Nurse Practitioners Certified Program (AANPCP) and the American Association of Nurse Practitioners (AANP) accept *AMA PRA Category 1 Credit*<sup>™</sup> from organizations accredited by the ACCME.

**Physician Assistants**

PAs may claim a maximum of 5 Category 1 credits for completing this activity. NCCPA accepts *AMA PRA Category 1 Credit*<sup>™</sup> from organizations accredited by ACCME or a recognized state medical society.

**How do I access the virtual exhibits?**

Exhibitor information including a description of associated products and contact information for a sales representative can be accessed using the link provided on the virtual event webpage as well as in the mobile conference app. There is no time limit on accessing this information.