

Insurance Coverage Information for Proton Therapy

How Scripps Works with Insurance Plans

Private insurance companies generally cover proton therapy on a case-by-case basis, depending on the type of tumor, previous treatments, medical history and other factors. Scripps Proton Therapy Center representatives and physicians work directly with your insurance provider to obtain authorization every step of the way.

When you become a patient at Scripps Proton Therapy Center:

1. Scripps will contact your insurance provider to confirm your eligibility, benefits, deductible amounts and co-payments/co-insurance requirements.
2. Scripps will provide any additional information requested, including:
 - Responding to questions.
 - Writing letters of medical necessity and submitting supporting documentation on your behalf.
 - Participating in peer-to-peer discussions regarding your treatment.
 - Providing comparative treatment plans.
3. If your insurance company denies coverage, Scripps will file appeals on your behalf.

Don't give up if your insurance company denies your appeals. Persistence can pay off with insurance providers, especially if you can provide evidence that proton therapy is appropriate, cost-effective, and successfully treated others with your condition.

What You Can Do to Seek Coverage

If your insurance company denies your appeals, they should send you instructions about how to appeal to your state or your state's department of managed health care. In most cases you are responsible for taking this step, as this request must come from the patient. The tips below may also be helpful if the appeals are denied.

- Contact your insurance company and ask for information about how to appeal at a higher level or to another entity.
- Consider seeking help from one of the many nonprofit and for-profit entities that offer advice. Many states have health insurance consumer advocates.
- Talk to others who have had the same diagnosis and sought treatment with proton therapy.
- Search for success stories online about patients who used proton therapy to treat similar conditions.
- Share your story on social media outlets to publicize your efforts and locate others who may be able to help.

If coverage continues to be denied, Scripps Proton Therapy Center offers a cash payment plan at a significant discount.

To speak with a Scripps Proton Therapy Center patient representative, call **858-549-7400**.

Scripps Proton Therapy Center

9730 Summers Ridge Road
San Diego, CA 92121
scripps.org/proton

