



2023 Community Benefit Plan and Report Our Promise to the Community

In fiscal year 2022, Scripps Health provided

\$692 million

in community benefit services



As part of Scripps Family Medicine Residency Program, residents, faculty, and staff work as a team to focus on continuous quality improvement in patient care, including training at federally qualified health centers. Through community partnerships, residents offer perinatal care for underserved Latina women to improve birth outcomes and support parenting groups. At Scripps Well-Being Center, they help keep patients on a healthy pathway and increase patient continuity by providing post discharge services, as well as support for patients and their families at risk for readmission. In addition, residents share educational information with members of a bilingual breast cancer group, and offer street outreach services to those unhoused and in need.

Serving Our Community

In 2022, Scripps Health continued its commitment to enhancing the health of our community and serving those in need. We are proud of our multifaceted community efforts, which provide vitally needed health care services and improve the quality of life for people throughout the region. This dedication has been a driving force behind our ability to provide high quality health care to our region for the past 100 years. It has been, and will always be, at the heart of everything we do.

Investing in Our Community

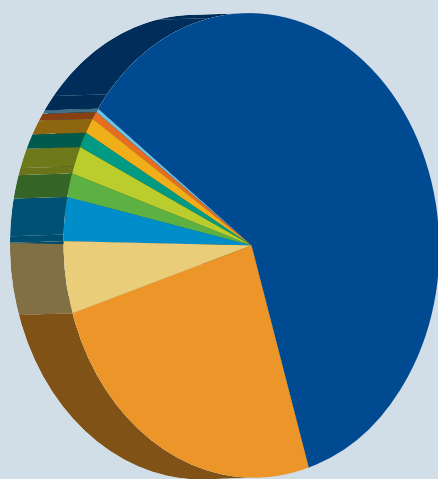
In fiscal year 2022 Scripps Health devoted more than \$692 million to community benefit programs, including over \$17 million in charitable care. We offer many free and low-cost services, as well as, support groups, screenings for key health indicators, youth programs, professional education, special education for pregnant women, patient advocacy services, and more.

Keeping patients at the center of everything we do, Scripps collaborates with other health systems, community groups, government agencies, businesses, and community clinics to identify and serve the greatest needs in the health of our community. For more information, visit [Scripps.org/CommunityBenefit](https://scripps.org/CommunityBenefit).

Scripps Facts

- More than 3,000 affiliated physicians and 16,000 employees treat and support more than 600,000 patients each year.
- Scripps cares for people throughout San Diego with four acute care hospitals on five campuses, 31 outpatient locations, 15 Scripps *HealthExpress* sites.
- Three highly respected graduate medical education programs and two pharmacy resident programs train the next generation of caregivers.
- Operating revenue: \$4,128 billion
- Operating expenses: \$4,078 billion
- Total inpatient discharges: 69,817
- Total outpatient visits: 2,871,687
- Emergency visits: 183,269

Total Community Benefits in FY22: \$692,364,831



Medicare Shortfalls	\$435,977,121	63.0%
Medi-Cal and other means tested government programs*	\$183,112,945	26.4%
Professional Education	\$32,867,295	4.7%
Charity Care	\$17,456,417	2.5%
Bad Debt	\$7,406,044	1.1%
Community Health Improvement Services & Community Benefit Operations	\$7,891,762	1.1%

Subsidized Health Services	\$3,157,043	0.5%
Health Research	\$3,538,755	0.5%
Cash and In-Kind Contributions	\$697,200	0.1%
Community Building Activities	\$260,248	0.0%

Colors coordinate clockwise from Medicare shortfalls.

16.9% of our total operating expenses in 2022 were devoted to community benefit services at cost.

*Hospital provider fee was reported as offsetting revenue from Medi-Cal.

Financial Assistance

Scripps' financial assistance policy reflects our commitment to help low income and uninsured patients with discounted hospital charges, charity care, and flexible billing and debt collection practices. These programs are consistent with state and federal legislation, and are available to everyone in need, regardless of their race, ethnicity, gender, religion or national origin.



For more information about the programs and services offered by Scripps Health, visit [Scripps.org/CommunityBenefit](https://scripps.org/CommunityBenefit) or contact the Scripps Health Office of Community Benefit Services at **858-678-7095**.