



2024 Community Benefit Plan and Report Our Promise to the Community

In fiscal year 2023, Scripps Health provided

\$768 million

in community benefit services

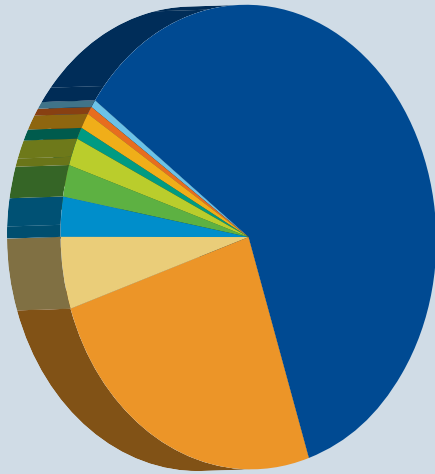


The Mobile Health and Resource Fair in Southeast San Diego, supported by Scripps funding, serves hundreds of people monthly, offering cardiovascular, neurocognitive, breast cancer and cardiometabolic screenings. Regularly attended by those who need additional resources and support, it provides essential services in one location. Scripps staff collaborate with the fair team, offering education and consultations on various health topics. Many community members visit the Scripps booth for support, reflecting Scripps commitment to comprehensive health care and community well-being.

Serving Our Community

In 2023, Scripps Health continued its dedication to enhancing the well-being of our community and supporting those in need. Scripps takes pride in our community initiatives, which deliver essential health care services and enhance the overall quality of life for individuals across the region. As we celebrate the 100th anniversary of Scripps Health, our commitment to quality health care continues to be a cornerstone of our mission as we focus on ways to innovate and improve the health of our community.

Total Community Benefits in FY23: \$767,851,896



Medicare Shortfalls	\$482,963,101	62.9%	Health Research	\$3,273,273	0.4%
Medi-Cal and other means tested government programs*	\$210,054,857	27.4%	Subsidized Health Services	\$2,867,155	0.4%
Professional Education	\$37,506,671	4.9%	Cash and In-Kind Contributions	\$586,100	0.1%
Charity Care	\$18,248,321	2.4%	Community Building Activities	\$262,620	0.0%
Community Health Improvement Services & Community Benefit Operations	\$6,699,512	0.9%			
Bad Debt	\$5,390,286	0.7%			

Colors coordinate clockwise from Medicare shortfalls.

17.7% of our total operating expenses in 2023 were devoted to community benefit services at cost.

*Hospital provider fee was reported as offsetting revenue from Medi-Cal.

Scripps Facts

- More than 3,000 affiliated physicians and 17,000 employees treat and support more than 600,000 patients each year.
- Scripps cares for people throughout San Diego with four acute care hospitals on five campuses, 31 outpatient locations, 15 Scripps HealthExpress sites.
- Three highly respected graduate medical education programs and two pharmacy resident programs train the next generation of caregivers.
- Operating revenue: \$4.298 billion
- Operating expenses: \$4.335 billion
- Total inpatient discharges: 73,042
- Total outpatient visits: 3,085,322
- Emergency visits: 191,133

Investing in Our Community

In fiscal year 2023 Scripps Health devoted more than \$768 million to community benefit programs, including over \$18 million in charitable care. We offer many free and low-cost services, as well as support groups, screenings for key health indicators, youth programs, professional education, prevention and wellness programs, patient advocacy services, and more.

Keeping patients at the center of everything we do, Scripps collaborates with other health systems, community groups and organizations, government agencies, businesses, and community clinics to identify and serve the greatest needs in the health of our community. For more information, visit [Scripps.org/CommunityBenefit](https://scripps.org/CommunityBenefit).

Financial Assistance

Scripps' financial assistance policy reflects our commitment to help low income and uninsured patients with discounted hospital charges, charity care, and flexible billing and debt collection practices. These programs are consistent with state and federal legislation, and are available to everyone in need, regardless of their race, ethnicity, gender, religion or national origin.



For more information about the programs and services offered by Scripps Health, visit [Scripps.org/CommunityBenefit](https://scripps.org/CommunityBenefit) or contact the Scripps Health Office of Community Benefit Services at **858-678-7095**.

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