



# 2025 Community Benefit Plan and Report

## Our Promise to the Community

In fiscal year 2024, Scripps Health provided

# \$656 million

in community benefit services



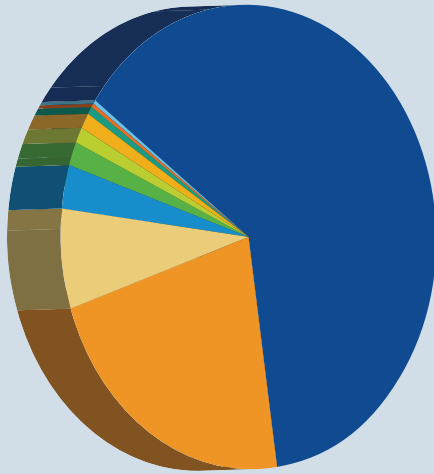
### Addressing Food Insecurity and Promoting Nutrition for Healthier Communities

Scripps Health is focused on addressing food insecurity and promoting nutrition through a variety of programs that make a difference. Celebrating 50 years of WIC, and Scripps Mercy Hospital's involvement for more than 40 years, Scripps serves an average of 6,200 women and children each month with prenatal care, breastfeeding support and nutrition education. Our partnership with Mama's Kitchen delivers medically tailored meals to congestive heart failure patients to help reduce hospital readmissions and enhance quality of life. The Live Fit Su Vida Su Corazon Healthy Living Program is an educational-based community intervention program that supports people in low-income, diverse racial and ethnic communities in San Diego diagnosed with heart disease and hypertension. Additionally, CalFresh screenings at Scripps Mercy Hospital, San Diego, connect patients to vital resources and food assistance for better health outcomes.

### Serving Our Community

In 2024, Scripps Health continued its dedication to enhancing the well-being of our community and supporting those in need. Scripps takes pride in our community initiatives, which deliver essential health care services and enhance the overall quality of life for individuals across the region. Caring for San Diego for more than 100 years, our commitment to quality health care continues to be a cornerstone of our mission as we focus on ways to innovate and improve the health of our community.

# Total Community Benefits in FY24: \$656,291,701



Medicare Shortfall	\$415,906,964	63.4%	Health Research	\$4,991,558	0.8%
Medi-Cal and other means tested government programs shortfall*	\$146,492,809	22.3%	Subsidized Health Services	\$3,100,477	0.5%
Health Professional Education	\$47,659,269	7.3%	Cash and In-Kind Contributions	\$1,485,542	0.2%
Charity Care	\$17,768,458	2.7%	Community Building Activities	\$387,252	0.1%
Community Health Improvement Services & Community Benefit Operations	\$10,901,463	1.7%			
Bad Debt	\$7,597,909	1.2%			

Colors coordinate clockwise from Medicare shortfalls.

**13.9% of our total operating expenses in 2024 were devoted to community benefit services at cost.**

\*Hospital provider fee was reported as offsetting revenue from Medi-Cal.

## Scripps Facts

- More than 3,000 affiliated physicians and 17,500 employees treat and support more than 600,000 patients each year.
- Scripps cares for people throughout San Diego with four acute care hospitals on five campuses, 32 outpatient locations, 12 Scripps *HealthExpress* locations.
- Three highly respected graduate medical education programs and two pharmacy resident programs train the next generation of caregivers. Scripps has 70 affiliation agreements for clinical placement with schools, colleges and universities to provide educational opportunities, internships and collaborative programs, fostering the next generation of health care professionals.
- Operating revenue: \$4.905 billion
- Operating expenses: \$4.699 billion
- Total inpatient discharges: 74,942
- Total outpatient visits: 3,168,633
- Emergency visits: 203,526

## Investing in Our Community

In fiscal year 2024 Scripps Health devoted more than \$656 million to community benefit programs, including more than \$17 million in charity care. We offer many free and low-cost services, as well as support groups, screenings for key health indicators, youth programs, professional education, prevention and wellness programs, patient advocacy services and more.

Keeping patients at the center of everything we do, Scripps collaborates with other health systems, community groups, government agencies, businesses and community clinics to serve identify and serve the greatest needs in the health of our community. For more information, visit [Scripps.org/CommunityBenefit](https://www.scripps.org/CommunityBenefit).

## Financial Assistance

Scripps' financial assistance policy reflects our commitment to help low income and uninsured patients with discounted hospital charges, charity care, and flexible billing and debt collection practices. These programs are consistent with state and federal legislation, and are available to everyone in need, regardless of their race, ethnicity, gender, religion or national origin.



For more information about the programs and services offered by Scripps Health, visit [Scripps.org/CommunityBenefit](https://www.scripps.org/CommunityBenefit) or contact the Scripps Health Office of Community Benefit Services at **858-678-7095**.

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